

New services portal for survey sector clients

The Department of Lands (Lands) has recently developed a new online Survey Services Portal (SSP). The portal will provide survey sector clients with quick, cost-effective and reliable access to existing services including ePlan, document and plan inquiries, plan advice, lodgment of survey reports and lodgment and download of survey control locality sketch plans.

The SSP also provides access to new survey search resources including the cadastral records enquiry, copies of charting and reference maps, map and plan indexes and other tools.

Features which will be made available in the SSP in future include SCIMS (survey control marks and attributes) and other products and services.

New offerings

The SSP includes a number of new services including: **Cadastral Records Enquiry (CRE):** A facility for cadastral searches with a fixed output supplying a print of a selected portion of the NSW cadastre, a listing of associated titling notations and a list of plans within the displayed cadastre including their purpose and survey/compilation status. The CRE replaces the hard copy charting reference maps to which notations were made up to September 2002.

Charting and reference maps: Prior to the launch of the SSP access to hard copy charting and reference maps had been restricted to Lands' Queens Square office. From July 2006, access to scanned images of Queens Square charting and reference maps in TIF format is available through the SSP.

A customised online view facility (suited to unwieldy and large aged maps and plans) will be made available during 2007. Online access to charting and reference maps and the pre-2002 notations complements the CRE functionality.

Access to existing online survey services

Existing Lands survey sector clients may be familiar with a number of services already available online through other channels.

ePlan: ePlan provides for electronic lodgment of deposited plans, strata plans and associated instruments by registered NSW surveyors. Current registered ePlan clients are provided access to the SSP using their existing UserID and password. Within the SSP environment, enhanced ePlan functionality is available including the use of customer financial accounts for management of plan invoices and payments and electronic financial correspondence. Specific SSP migration arrangements will be communicated directly with existing ePlan clients.

SCIMS: The Survey Control Information Management System (SCIMS) contains coordinates and related information for control survey marks established under the direction of the Surveyor General. SCIMS Online allows online access to the database using various search options. SCIMS Online is not integrated with SSP under initial implementation arrangements. Existing online SCIMS clients may continue to access the existing SCIMS service through a link in the SSP. SCIMS is scheduled to be migrated into the SSP in 2007 with integration of SCIMS and SSP user login and invoicing and payment arrangements at that time. Interim facilities for SSP access will be communicated to existing SCIMS clients.

Access to other products and services provided without charge

The SSP is intended to replace existing parallel gateways to Lands' search indexes (and other useful information for the survey sector) which will be phased out over the next few months. This new single access point will provide access to the following survey related information.

Lodgment of survey reports: Allows for the electronic submission of survey reports. Provides reference information and opens an email message for the lodgment of survey reports.

Plan advice: Survey clients can seek advice via email regarding:

- approval for compiled plans or partial surveys
- requirements for the preparation of specific plans
- titling aspects of a land development.

Fee Estimator: A new service which can be used to estimate the lodgment, examination and related fees applicable to a plan prior to presentation for lodgment.

Lodgment of SCIMS locality sketches: Lands continues to encourage survey practitioners in the placement and registration of survey marks. Locality sketch plans created as digital images can be lodged via the SSP.

SCIMS locality sketch plan download: Locality sketch plans depict the physical location for control survey permanent marks placed within the terms of Clause 43 of the Surveying Regulation. Images of locality sketch plans registered with Lands may be accessed and downloaded without charge through the SSP.

Plan inquiry and document inquiry: Online search transactions providing details relating to dealings, deposited plans, strata plans, community plans and so on, plus primary applications, conversion actions and Part IVa applications.

Reference resources: Links to fundamental guidelines and reference publications including the Registrar General's Directions and Surveyor General's Directions, LPI circulars and information bulletins, Lands fact sheets and other reference material currently available on the Lands website.

Cross reference lists—parish and town maps: Deposited plan numbers allocated to each parish and town used to identify unsubdivided parish portions and town allotments.

Metric Conversion Tool: NSW Land records date back to the eighteenth century, with associated imperial system measurements. The Metric Conversion Tool can be used for conversion from imperial areas to metric equivalents.

Integrated Titling System (ITS) index searches: Provides access to the standard range of online ITS Index searches including:

- lots created search-A list of the lots created within a deposited or strata plan along with their status
- street address inquiry-Title details corresponding to a given street address.

Existing service providers

Many survey sector clients may already subscribe to survey search and related services through existing service providers including Lands authorised information brokers and associated survey search specialists.

SSP search functions are being made available to information brokers and survey searchers to help provide integrated search capabilities to practitioners. With the introduction of the SSP, survey sector clients have the choice of subscribing to the SSP directly, combining SSP functions with search services from existing providers or accessing SSP search functions through existing providers.

Further developments for the Survey Services Portal

Lands is committed to ongoing delivering of new services for survey sector clients. Future enhancements for the SSP following introduction are expected to include SCIMS integration, a customised online viewer for unwieldy and large charting and reference maps, development of proposed plan numbers and other features.

Getting connected to the SSP

Customers eligible to apply for access to the Survey Services Portal include NSW registered surveyors, survey search practitioners, authorised information brokers and others who meet a standard test of industry competence. To apply for access please:

1. Complete the Customer Number Application and Terms and Conditions documents available from www.lands.nsw.gov.au

2. Return the completed Customer Number Application and Terms and Conditions documents to Lands, attention to:

Manager Electronic Services
Land and Property Information
Ground Floor, Queens Square
GPO Box 15
Sydney NSW 2001

3. Upon access approval from Lands, each individual user will be provided with an individual login and password and the URL link for the survey services portal.

References

Survey Services Portal User Guidelines have been prepared to assist potential users of the SSP to register and gain access to the portal and the available support services, understand various products and services available and maintain their accounts.

The updated guidelines are available as a PDF document on the Lands website, www.lands.nsw.gov.au and the SSP support page.

Contact us

For user administration or gaining access to the SSP, direct your inquiry to ssp@lands.nsw.gov.au.

General feedback regarding the SSP should be directed to Customer Service on Ph: (02) 9228 6713 or 13000 LANDS or email feedback@lands.nsw.gov.au.

NSW Department of Lands
Head Office
1 Prince Albert Road
Queens Square
SYDNEY NSW 2000

T 13000 LANDS
61 2 9228 6666
F 61 2 9233 4357

www.lands.nsw.gov.au

© June 2006 NSW Department of Lands (B)

P06/03/0003