

We put our customers first

A proud history

Digital Services has a proud history in government. We can trace our roots back to the early 1800's when we began producing maps for the colony of New South Wales. Since then, the unit has grown to offer DCS and NSW public sector a diverse range of products and services based in the graphic arts.



Design and Communication

Design and communication provide a wide range of services both digital and hard copy. These include:

- › Graphic design
- › Web design
- › Generation of print ready artwork
- › Digital printing
- › Inkjet printing
- › Variable data printing
- › Scanning
- › Retouching and digital restoration
- › Variable data printing and mailout services.

The team pride themselves on being able to work with the client in helping them realise their visual communications needs.



Printing

The Mitsubishi press 5F large format offset press is the centrepiece of Digital Services' operations. Due to its large sheet size – 1300x940mm, the press offers DS and it's clients great flexibility in the way printed materials are produced.

Due to its versatility the print team is able offer customers a wide range of print-based solutions delivered through our state-of-the-art devices:

These include:

- › Large format maps
- › Posters
- › Point of sale displays
- › Promotional material
- › Stationery
- › Security printing

Print finishing

Print finishing boasts a dedicated team of skilled trades people providing a wide range of print finishing services. These include:

- › Trimming
- › Folding
- › Binding
- › Book repair
- › Laminating
- › Framing
- › Mail house – Insertion and lodgement
- › High tech security foiling.



Digital imaging unit

Digital imaging unit offers a wide range of digitisation and conservation services including:

- › Scanning
- › Digitisation
- › Conservation
- › License and ID card printing
- › Quality Assurance
- › Aerial Imagery mosaic creation
- › High volume data management and transfer.



Mailhouse and inventory management

Digital Services provides an in-house mail processing service and a warehouse and dispatch inventory system. Warehousing facilities enable Digital Services to store and distribute customers' finished product on demand.

A complete warehouse and dispatch inventory system tracks products from warehouse to customer.

The ability to provide mail processing from existing or supplied customer databases allows for complete mail house processing including the personalising of individual items. Mailing is able to coordinate a complete service from database cleansing through to co-ordination and lodgement with Australia Post for distribution.

We offer end to end mailout services, including:

- › Data cleansing
- › Large scale variable data printing
- › Warehouse and dispatch inventory and distribution through Australia Post.

For more information

Manager | Matthew McRobert

P: (02) 6332 8133 | M: 0409 120 724

E: matthew.mcrobert@customerservice.nsw.gov.au

Account Manager | Ryan Sparke

P: (02) 9289 1024 | M: 0439 556 036

E: ryan.sparke@customerservice.nsw.gov.au

Account Manager | Grant Quosdorf

P: (02) 9372 8856

E: grant.quosdorf@customerservice.nsw.gov.au